

# PKVM STORE RETURNS FORM

To return your goods in exchange for a refund or replacement product(s) please:

1. Read the 'Return Notes' section.
2. Complete the 'Buyer Information' box.
3. Complete the 'Products Returned' box.
4. Tick the relevant box for each item to indicate if you require an exchange or refund.
5. (if you are exchanging) Complete the 'Exchange For' box.
6. Return your item(s) and this form to the 'Return Address'.

## Return Notes

- Goods must be returned unused with their original packaging and labels within 14 days of delivery.
- We advise you to use a postage service that gives you a tracking id postage certificate.
- We can only exchange for items of the same or less value.
- If stock is not available we will refund the product and advise by email.
- Exchange orders will be processed and despatched as new orders.
- All refunds will be made using the original method of payment.
- Refunds will be processed within 10 days of receiving your item back.
- Please Allow a further 10 days for the refund to reflect on your account.
- You can view all our website and store policies at: [www.pkvm.co.uk/policies](http://www.pkvm.co.uk/policies)
- If you have any further questions please email our customer service team: [pkvmstore@gmail.com](mailto:pkvmstore@gmail.com)

Buyer Information <small>(please enter details as displayed on paypal/ method of payment)</small>		
Name	E mail	Phone
Full Address <small>(including post code)</small>		

Products Returned				Exchange	Refund
Item number	Transaction ID	Size	Reason for return <small>(if items are faulty please explain how)</small>	<small>(please tick one box)</small>	

Exchange For	
Item number	Size

Return Address
Parkour Video Magazine Store Returns 4 Bateman Court Furnace Green Crawley West Sussex RH10 6PS